



Learn more

## FACILITIES MANAGEMENT

Driving readiness, resilience, efficiency, and sustainability — across the lifecycle of strategic assets



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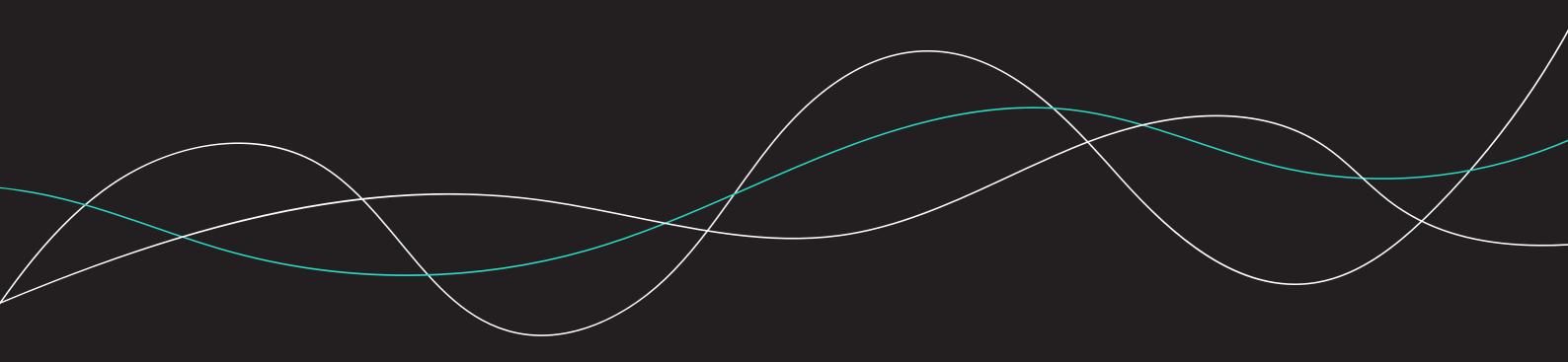
Driving readiness, resilience, efficiency, and sustainability — across the lifecycle of strategic assets





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#### Aviation and transportation

In an ever more competitive market, assets – from hospitals and factories to airports and bridges - must be more agile, cost effective, sustainable, and efficient, operating with fewer resources and for longer lifetimes.

To create assets that perform better across all the metrics that matter, Dar's specialists support clients by providing facilities management solutions that are carefully curated to generate exceptional value across the lifecycle of all types of assets.

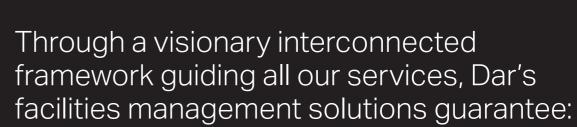
Blending multidisciplinary technical expertise with world-class sustainability consulting and digital innovation services, our facilities management experts empower clients across industries to optimise day-to-day operations and elevate strategic long-term planning.

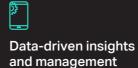
#### Building on experience delivering over 4,500 building and infrastructure

projects, Dar provides tailored facilities management services for all types of assets.







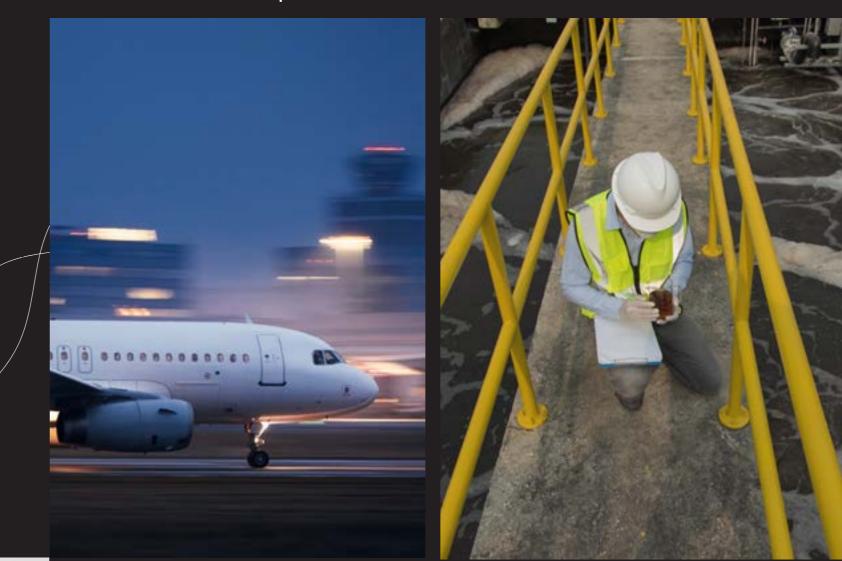


#### Optimised performance, readiness, and resilience



Strategy, accelerated growth, and future-fitness

Digital solutions and high-impact innovation



#### Infrastructure services

Community and enhanced user experience





### **Our Services**

To respond to complex operational and market conditions, Dar's facilities management services are carefully structured to support clients at any given stage of an asset's lifecycle.



World-class standards for sustainable, forwardthinking FM solutions: Dar's ISO 410001:2018 FM certification

Dar's core facilities management services are certified to globally-recognised ISO 41001:2018 standards for facilities management services. The certificate also extends to our facilities management services within our operations in the Kingdom of Saudi Arabia. Dar's certification highlights its dedication to setting industry-leading standards, driving innovation, and delivering optimised and resilient FM services that benefit users, stakeholders, and the environment.

### **Facilities Management Advisory Services**

Managing complex assets is a venture that extends across the lifecycle of a given asset. By providing a comprehensive suite of facilities management advisory services, Dar meets our clients at every stage of their asset's lifecycle – striving to add exceptional value in all the metrics that matter.

To deliver comprehensive and exceptional value, Dar's facilities management advisory services comprise three categories:





#### **Strategic Facilities** Management **Advisory Services**

- Facilities Management Design Review
- Cost Modelling
- Facilities Management Strategy (policies and procedures)
- Asset Management

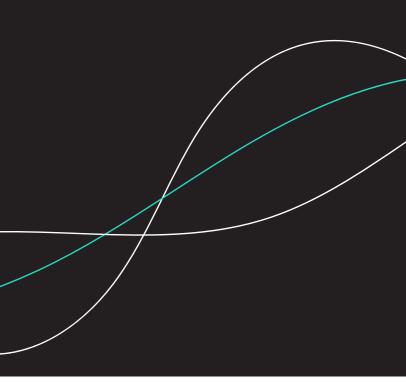
#### **Facilities Management for** Sustainability and Building **High Performance**

- Sustainability and Energy Management
- Water Management
- Indoor Environmental Quality
- Waste Management
- Sustainability Certification and Assurance
- Space Utilisation
- Occupancy Density

#### **Facilities Management – Digital** Strategy, Technology Roadmap, and Feasibility Study Advisory Services

- Digital Strategy and Technology Roadmap
- Digital Solutions Feasibility Study





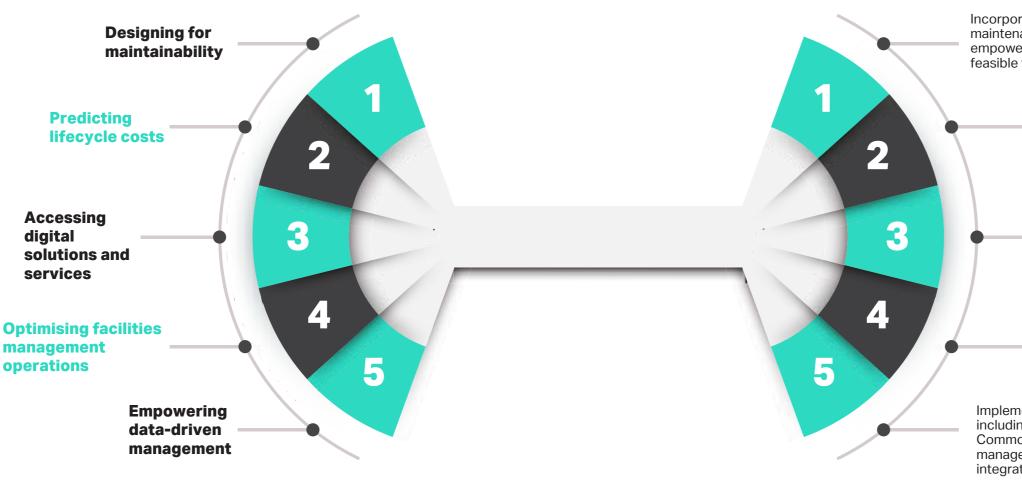




Integrated Enterprise Asset Management System

## How our facilities management specialists can support

Facilities Management Advisory Services



Incorporating insights from construction and maintenance teams to identify issues and concerns – empowering design teams to deliver projects that are feasible to build and easier to operate and maintain.

> Developing operational budgets, facilitating effective budgeting and resource allocation, monitoring and optimising expenditures, enhancing transparency, and facilitating strategic planning.

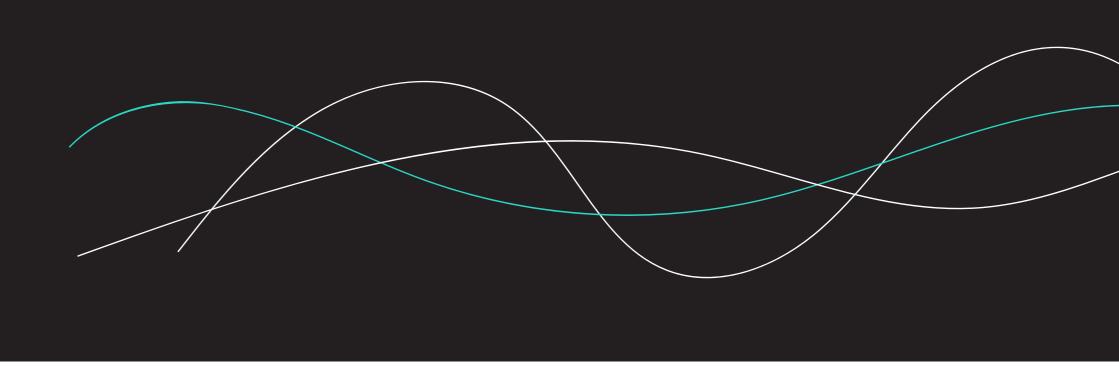
Creating a technology roadmap and strategy to implement those technologies
that enhance operational efficiency, improve occupant experience, and driving overall business value.

Establishing long-term facilities management strategies that ensure sustainability, reliability, and cost-efficiency – while also identifying potential risks and developing policies to mitigate them and ensure continuity of operations.

Implementing cutting-edge technology solutions, including an Asset Information Model (AIM) and a 3D Common Data Environment (CDE), enterprise asset management systems, as well as designing and integrating CMMS/CAFM software for streamlined data management and improved stakeholder collaboration.

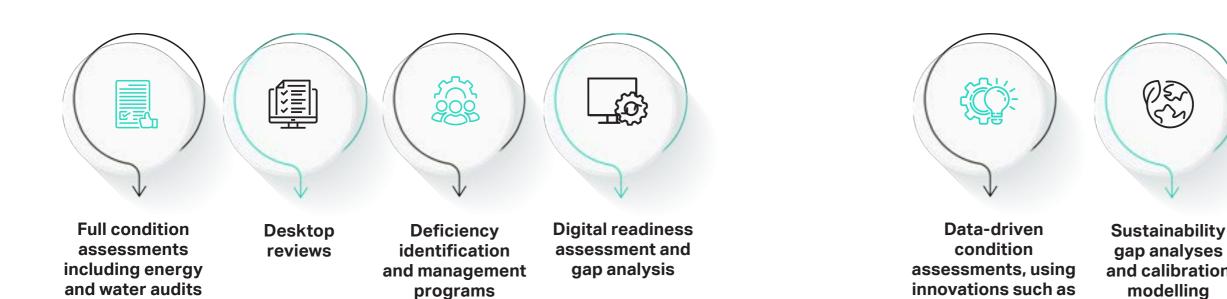
### **Facilities Condition** Assessment

Effective facilities management and strategic planning start with a thorough data-driven understanding of the condition of an asset. At Dar, we provide meticulous and comprehensive facilities condition assessments to empower our clients to achieve their objectives - whether those include confidently acquiring a strategic new asset, rehabilitating or renovating key public or private assets, or planning capital upgrades or other future endeavours.



PARA or PARALite

#### Selected services:



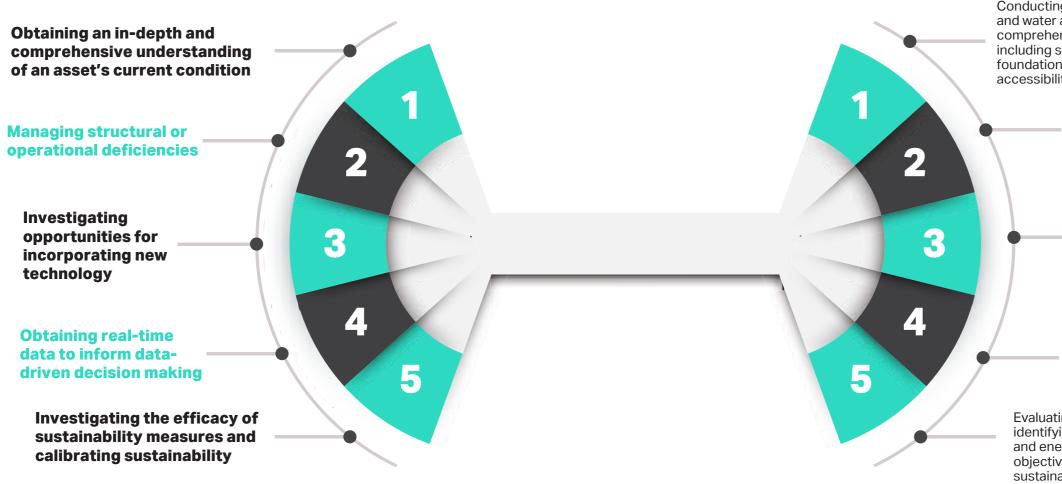


gap analyses and calibration modelling

Post-occupancy surveys on sustainability measures

# How our facilities management specialists can support

Facilities Condition Assessment



Conducting full condition assessments, including energy and water audits, for assets. These assessments offer a comprehensive overview of all aspects of a given asset including site and topography, environmental context, foundations and structures, equipment, energy efficiency, accessibility and inclusivity, and more.

> Identifying and categorising an asset's
>  deficiencies, designing and prioritising repair or replacement activities, and providing cost modelling services for corrective measures.

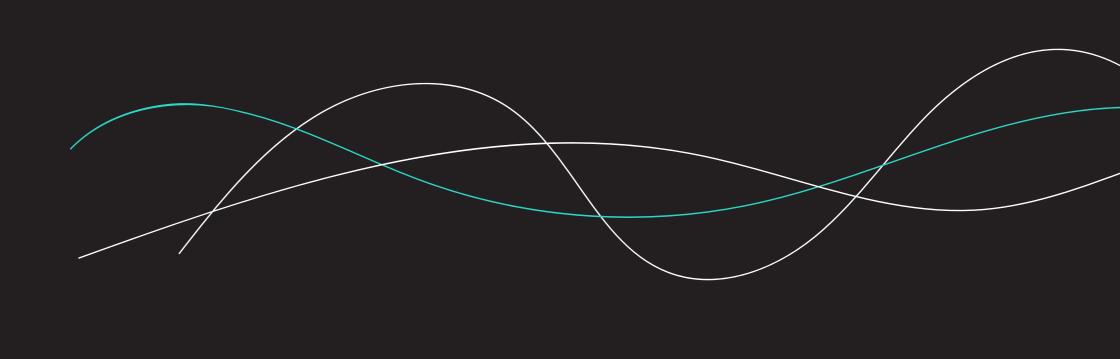
> > Identifying gaps between our clients' current infrastructure and their desired goals; evaluating existing systems; recommending additional devices and sensors; preparing specifications, layouts, and BOQs; and developing a tailored digital strategy to meet all technical and functional requirements and bridge the identified gaps effectively.

Deploying in-house developed platforms – such as PARA or PARALite – that focus on fault
detection and diagnostics and that deliver actionable insights and financial evaluations to enhance the efficiency of facilities management.

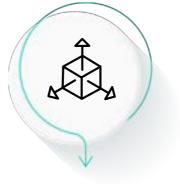
Evaluating comprehensive sustainability metrics, identifying gaps between our clients' current sustainability and energy performance and their decarbonisation objectives, designing targeted interventions to improve sustainability performance.

## **Transition** Management

One of the most critical periods within a facility's lifecycle is the transition from the construction phase to the occupancy and assets operation phase. Through a wide range of dedicated services, Dar provides exceptional support to facility owners, contractors, and operators – bringing teams together to deliver a high-performing asset, from day one.







Asset information model

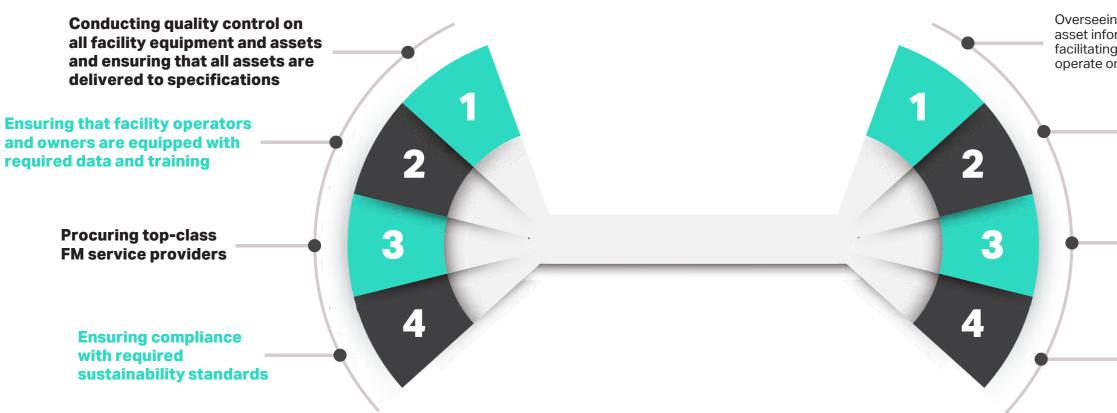
collection and management of specialist equipment training



Sustainable commissioning for certification compliance

## How our facilities management specialists can support

#### Transition Management

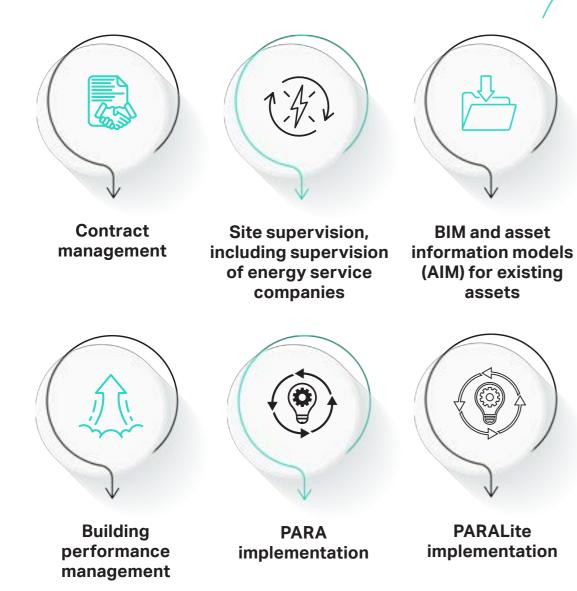


Overseeing testing and compliance procedures, compiling asset information, automating commissioning, and facilitating effective handover, to ensure that facilities operate on high performance from day one.

- Collecting and compiling all relevant asset data, centralising data with asset information models (AIM) and BIM-enabled common data environment (CDE) and developing or procuring customised training programs to facilitate operating and maintaining complex equipment.
  - Preparing comprehensive and tailored operation and maintenance tender documents, establishing precise preventative maintenance instructions, assigning key performance indicators (KPIs), and conducting thorough bidder prequalification and tender evaluations
- Providing sustainable commissioning services that include witnessing and verifying electromechanical systems, controls and building envelope function as designed and in compliance with codes and certification requirements (e.g. LEED fundamental commissioning, LEED enhanced commissioning, etc.)

## **Managing Agent**

During the operations phase, Dar's facilities management experts support clients by managing the FM service provider. Our comprehensive approach – especially when powered by Dar's in-house digital twin and portfolio management platform PARA – covers every aspect of facilities management, ensuring that the asset is operating exceptionally well.



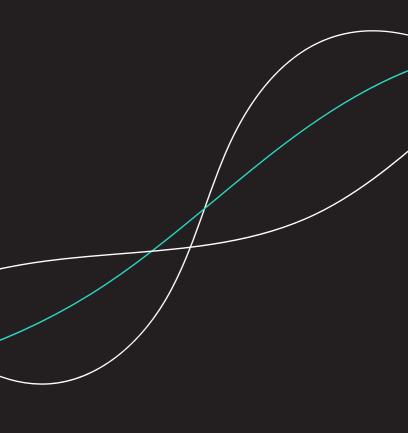


**Digital solutions** 

Post-occupancy surveys



Awareness and training programs for occupants





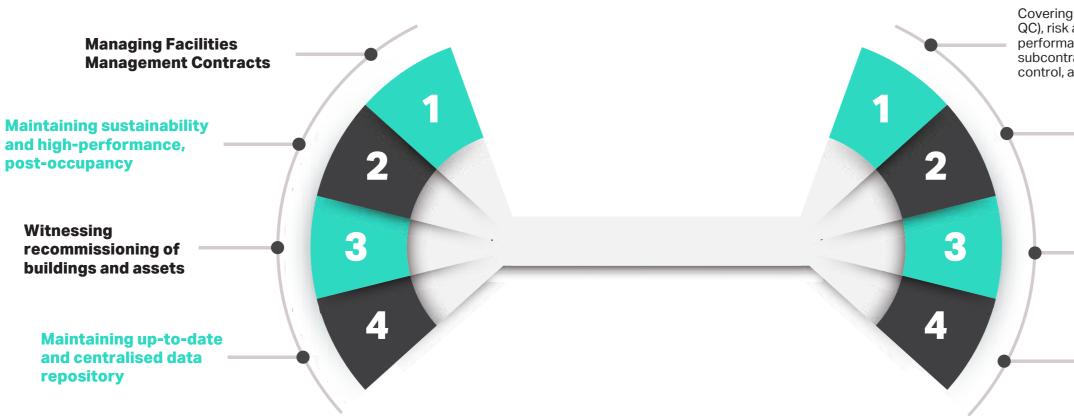
**Re-commissioning** 



Facilities management sustainability strategies

# How our facilities management specialists can support

**Managing Agent** 



Covering quality assurance and quality control (QA/ QC), risk assessment and emergency management, performance measurement and benchmarking, subcontractor management, contractor evaluation, cost control, and payment processing.

> Continuously tracking sustainability performance, drawing tailored recommendations designed
> to respond to changing operating conditions, and minimising resource use and maintaining or earning green building certifications.

Witnessing periodic recommissioning process that aims to restore optimal performance in building systems, improve energy efficiency, adapt to changes in building uses, support sustainability goals, and identify opportunities for upgrades.

 Introducing a BIM-enabled Common Data
 Environment (CDE) that ensures seamless
 stakeholder collaboration and transparency, allowing for efficient management and optimisation of existing facilities operations.

# **Facilities Management for Sustainability**

From safeguarding natural resources and protecting wildlife to ensuring regulatory compliance and registering exceptional yearly savings, there are myriad benefits associated with spotlighting sustainability and optimising energy use.

Dar's certified energy management engineers conduct comprehensive energy audits, identify every opportunity to optimise energy use, and design bespoke initiatives to reduce energy and water consumption. By doing so, we empower facility owners to enhance energy efficiency, extend the useful life of equipment and assets, without compromising on the quality and efficiency of services within the built environment. Dar's Smart Village corporate headquarters earned LEED Gold for Operation and Maintenance









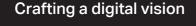
Performance

## **Elevating Facilities Management** with **Digital Solutions**

Dar's experts leverage state-of-the-art technologies to create a customised a technology roadmap and strategy for each unique asset. The objective is to implement those technologies that enhance operational efficiency, improve occupant experience, and drive overall business value.

### Our journey













Conducting a gap analysis and a digital-ready assessment



Establishing a technology roadmap

Our digital facilities management experts deliver exceptional and innovative digital solutions that generate value for clients and operators on all the metrics that matter.



**Building automation systems** 

In an ever more competitive market, assets – from hospitals and factories to airports and bridges – must be more agile, cost effective, sustainable, and efficient, operating with fewer resources and for longer lifetimes. As a facilities management consultant, Dar is a single destination for multidisciplinary engineering and technical expertise, elevated by best-in-class sustainability and energy management consulting and a focus on data-driven innovation and digital solutions.



### About Dar





## OVER 60 YEARS OF EXCELLENCE

Together with our team of experts, we embrace challenges to empower our communities. In suburbs and city centres, deserts and metropolitan areas, war zones and sacred shrines, our projects shape people's lives.

#### Our sectors

- Buildings and cities
  Transportation and civil infrastructure
- Water and the environment
- Project management Digital solutions and
- services Eacilitios managom

offices

in the Middle

East, Africa,

Asia, &

Europe

56

- Facilities management
- Facilities management
   Sustainability consulting
  - Digital solutions

**Our services** 

 Scoping studies, funding advisory, and

master planning

Engineering and

Architectural design

infrastructure design

• Project management

**10,200+** employees

60+ countries

950+ clients

## Accreditations & Affiliations



Quality Management Systems ISO 9001:2015Occupational Health and Safety Management Systems ISO 45001:2018Environmental Management Systems ISO14001:2015Information Security Management System (ISMS) ISO 27001:2013Facility Management Systems ISO 41001:2018





198 LEED Green Associates

**3** USGBC LEED® Faculty™

**15** GSAS Certified Green Professionals

**14** ESTIDAMA Pearl Qualified Professionals

31 SITES Accredited Professionals

4 WELL Aps

- **3** BREEAM Accredited Professionals
- **5** Certified Energy Managers
- 1 Certified Carbon Auditing Professional

**1** Certified Measurement and Verification Professional

3 Envision Certified Professionals



Committed to excellence through the implementation of a Quality Management System involving all the levels of management and every employee.





12 GSAS 4-star certified projects

8 GSAS 3-Star certified projects

11 GSAS 2-star certified projects

6 GSAS registered projects

2 Projects targeting 4-Star GSAS

**3** Projects targeting 3-Star GSAS

17 ESTIDAMA Pearl Certified projects

8 EHS registered projects

**30** LEED certified projects (3 Platinum, 13 Gold, 8 Silver, 6 certified)

**45** LEED registered projects, some of them targeting LEED Gold and Platinum certification and compliance

#### Dar is the founder of Sidara.



#### Sidara operates from a total of

offices in

countries spanning the Americas, Europe, Australasia, Middle East, Africa, and Asia.

Perkins&Will

With a workforce of over

Zassisting clients in

ZB

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countries

We are committed to service excellence and have been consistently ranked among top ten consultants by Engineering News Record (ENR) for over 30 years.

in the





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#### TOP 225 INTERNATIONAL DESIGN FIRMS



in USA



